



Dispatch Times

Police & EMS Appreciation May 19-24th

During this important week, the Communications Center wanted to make sure our law enforcement officers and EMS personnel knew how much we appreciate and support them. To show our thanks and appreciation for their service, Emergency Services collected money from our employees. Dispatcher Paige Barton took the lead in collecting all the funds and she and Dispatcher Kaitlyn Niles then went out and purchased goodies to make gift baskets. The gift baskets were delivered to both Police and EMS agencies by Supervisor Joey Bishop and our newest dispatchers Clayton Harper, Lydia Shannon and Hunter Wiseman.



June 2024

Volume 11, Issue 6

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Mark Your Calendar!



June 7-8
Lebanon County Music Festival

June 15
Touch a Truck, Hamilton Township

June 16
Father's Day

June 19
Juneteenth Observed

June 20
Summer Begins

EMPLOYEE SPOTLIGHT

April



Sherri Holliday, Administrative Assistant

Sherri was nominated twice for the month of April. The first is by Operations Manager, Jesse Madden. *“Sherri comes to work daily with a smile on her face, positive attitude, and is always saying good morning from the heart. She is continuously stepping up to take on projects or helping out wherever needed for the department. She is a huge asset to Emergency Services.”* The second nomination came from Supervisor, Chris Dill. *“Sherri has made the supervisors lives better by taking over the records request. She comes into dispatch to get paperwork and starts conversations and is a pleasure to have around! Thanks for keeping paperwork on track. You are an asset to Warren County Emergency services!”*

April & May High Compliance Queued Calls by QPR

Cassidy Gatio 9

Alexander Lucas 7

Brittany Creager 7

Andrew Wagenknecht 6

Carmen Carson 6

Paige Barton 6

April Kennard 5

Mike Wiggins 5

Seth Whitlock 5

Blake Holman 4

Quentin Cox 4

Kelly Fiebig 4

Tiffany Baldwin 4

Kaitlyn Niles 4

Chris Carr 3

Brian Holtel 3

Emmaline Ritchie 3

Dennis Rutter 2

Amber Wilson 1

Joey Bishop 1

Jenny Key 1

Mike Wiggins 1

Brandy Cooper 1

EMPLOYEE SPOTLIGHT CONTINUED

Kaitlyn Niles

I (Melissa Bour, Director) just received a call from Director Brian Sleeth (Board of Elections). He said that he just received our newsletter when it reminded him of when he had to call dispatch last Thursday for a trespassing complaint on Greentree Rd. He was out of state, but his wife and daughter were home. You offered to call his wife and stay on the phone with her until the Sheriff's Office arrived. He appreciated that and said you were very pleasant to talk with.

Keep up the great customer service!

Jesse Madden and Jennifer Key

Jesse,

Thanks for arranging the dispatch for the Warren County Volunteer Fire Reunion. Turned out to be a well-attended event. Jennifer was right on it and did a great job! Once again, thank you for not only the dispatch, but all of the support Warren County Communications has provided to all of us, and the current Police/Fire/EMS providers protecting Warren County.

With much appreciation,

Chief 52 Ray Mueller

Frances Ficke

During the severe weather events the second week of May, Frances stepped up to assist with damage assessments and a variety of follow up actions regarding the tornadoes. She was professional in the field and was a huge asset in documenting damages. In addition, she multi-tasked response operations with her other duties—managing to meet all deadlines in a timely manner. Great work handling the chaotic week!

Sydney Renner, EMA Operations Manager

Alyssa Hardin

During the severe weather events the second week of May, Alyssa played a key role in response operations. Through damage assessments, documentation efforts, and other operations, Alyssa was diligent and flexible. When road blocks occurred, she quickly found solutions to keep progress moving forward. Work well done!

Sydney Renner, EMA Operations Manager

EMPLOYEE SPOTLIGHT CONTINUED

PAIGE BARTON—CONGRATULATIONS ON A JOB WELL DONE

“On May 22 at 0411 I received a call from a husband advising his wife was in active labor but it was too late for them to drive to the hospital. I was able to walk the husband and his wife on how to deliver their baby and within 2-3 minutes later, a baby boy was delivered in their front yard! I then talked the husband through after care for mom and baby until the Hamilton Township medics and officers arrived on scene. Hearing his little cry for the first time brought tears to my eyes. We deal with so much darkness and negativity on a daily basis, calls like this are always a sweet reminder of why we do what we do!” Paige Barton



Quentin Cox—Awesome Coolness on the Job

Rachel Goab called in today to thank you for a great job helping her and her son out yesterday. They were involved in a car crash inside Mikes Carwash at the South Lebanon location around 2042 yesterday. (Incident #SO240529-0024187). She wanted to thank the officer as well, so I did transfer her to OSP (since they handled the crash) but prior she wanted to make sure you got some credit per how calm you were since they are new to the area and they were not positive on location all while going through a traumatic incident. Nice job! — Kelly Fiebig

Meet Our New EMA Intern



Rylee Harville

Rylee is from Ross, Ohio and graduated from Ross High School. She is now attending Mount Vernon Nazarene University double majoring in Emergency Management and Homeland Security and Business Administration. She has 1 sister, 3 brothers, and 3 Nephews. Rylee loves family Sundays when everyone is together especially her little nephews. In her spare time she loves to get coffee with her best friend and also really enjoys reading books. Everyone give a big welcome to Rylee!

TELECOM KUDOS

Jesse,

I would like to let Telecom know what a great job they are doing in reference to the new Supervisor position build. We have asked for a lot of things and Telecom has been very accommodating in getting what we have asked. Even after using it for a week and asking them to change things/move things the Delta team has done it. A special shout-out to Phillip who I have talked to several times to change position of speakers, keyboards, mice and 911 Genovation key-pad. Moving things from one position to another. I'm sure he is at a point that he doesn't want to come to Dispatch, because I will ask him to move something else lol. I just wanted to let them know that I appreciate their hard work and what they do for us!

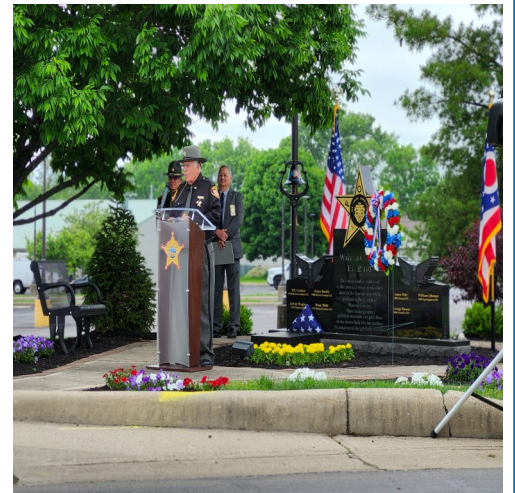
Thanks,

Christopher O Dill



Warren County Annual Police Memorial Service

On May 15th, members of the Warren County Emergency Services Department attended the Warren County Police Chiefs Association while they honored Warren County's fallen officers at the annual Warren County Police Memorial Ceremony. Held each May during National Police Week, the ceremony pays tribute to all of the officers who have given their lives in service to our communities. At the completion of the ceremony there was a luncheon provided by the Warren County Sheriff's Office & the Warren County Prosecutor's Office for all surviving family members of fallen officers, elected officials & all law enforcement officers.



The officers honored were:

*Officer George Baysore, Franklin PD
Sheriff W.E. Graham, WCSO
Deputy Homer Burlile, WCSO
Chief James Elder, Mason PD
Officer William Johnson, Springboro PD
Officer Jeffrey Phegley, Morrow PD
Sergeant Brian Dulle, WCSO*



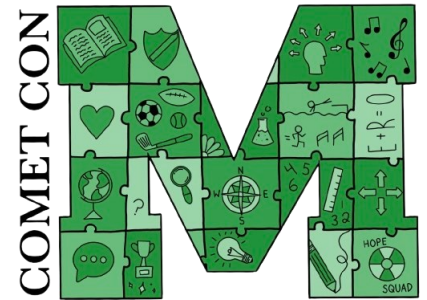
Community Outreach

On Friday, May 10th WC Emergency Services' employees Samantha Hall and Brandy Cooper represented the department for Mason Middle School's CometCon where they gave a slideshow presentation on Warren County 911 statistics, requirements for becoming a dispatcher, police and fire agencies we serve, and the types/volume of calls we had in the last year. Below is the very nice thank you they received:

Dear MMS CometCon Presenters,

Thank you for your invaluable contributions to the first Annual CometCon at Mason Middle School. Your dedication, expertise, and passion captured our students' imaginations and sparked their curiosity. The overwhelmingly positive feedback speaks volumes about the quality of your sessions. We appreciate how your presentations aligned with our mission of nurturing student interests and fostering curiosity. We also value your willingness to collaborate and share expertise with our community. Your contributions have left a lasting impact, and we look forward to future collaborations.

*Warm Regards,
Jay Reutter, Principal & the MMS CometCon Team*



On May 18, 2024 our very own Dispatcher, Paige Barton, was asked to be a guest speaker at the Back The Blue 2024 Law Enforcement Memorial Ceremony event held at the Darke County Fairgrounds Coliseum. This ceremony remembers officers from across the country who were killed in the line of duty. The names of 131 law enforcement officers and 25 fallen K9's killed in the line of duty were read during a moving part of the ceremony. Thank you Paige for the representation and for the wonderfully prepared and elegantly given speech.





Shout Outs

Positive feedback from the surveys that go out to callers.
Keep up the awesome work!

Feedback Board

List

Focused

The dispatcher and the officer who called me to follow up were both wonderful. I'm so grateful for their responsiveness!

Professional and friendly

Kind, reassuring and effective.

Dispatch was awesome with the communication. The deputy's that responded to my call did an unbelievable job with assisting with my incident. I really appreciate everyone involved last night.

She did a great job collecting all relevant information. Quick and to the point.

Great response, very helpful and got me in touch with who I was looking for in minutes. Impressive!

So helpful and attentive to my needs. Thank you

Calm and helpful

He was absolutely amazing

The dispatcher was friendly, attentive, and informative step by step as to what I should do and what was going to happen next. Many thanks!

The dispatcher was very helpful and kind to me when I called. They were extremely helpful getting me in touch where I needed.



hella june
WELCOME SUMMER



Celebrating a Milestone:

Cassidy Gatio 11th—10 years
Carmen Carson 13th—17 years
Jonathan Bright 13th—8 years
Sherri Holliday 13th—2 year
Melissa Abrams 25th—23 years

Celebrating a Birthday:

Brian Holtel—2nd
Cassidy Gatio—4th
Amber Wilson—13th
Paige Barton—27th

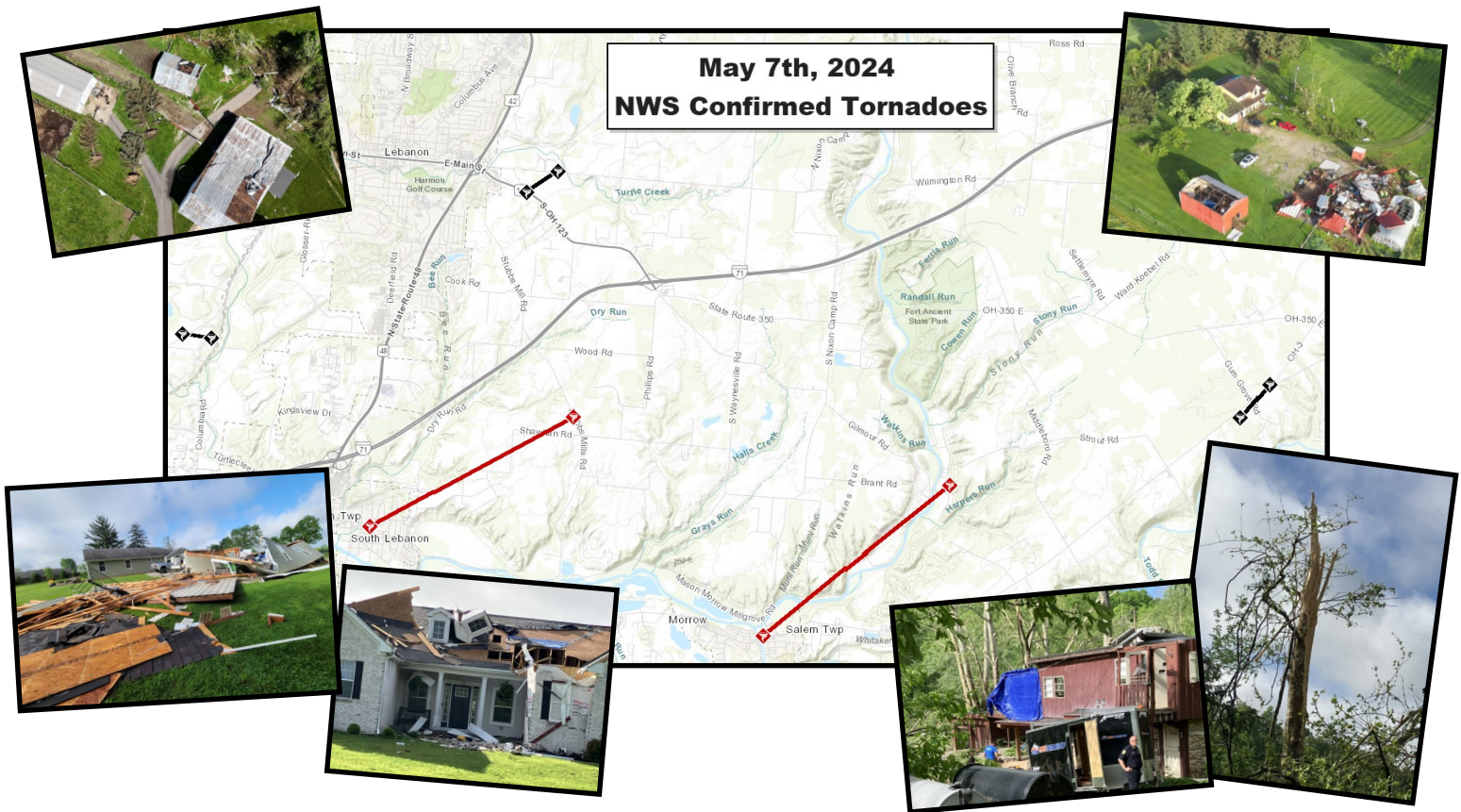


TORNADOES IN WARREN COUNTY

The month of May kicked off with a very active severe storm system on the 7th, that resulted in 19 tornadoes across the state of Ohio. Five of those occurred in Warren County! All of the tornadoes that occurred within Warren County happened between 10:05 PM and 10:30 PM.

Warren County EMA, local fire departments, and the National Weather Service were all out doing damage assessments the next morning to determine the extent of the impacts, and speak with home owners who were impacted and connect them with assistance if needed.

So far in 2024, Ohio has had 57 tornadoes. The state record for the most tornadoes in a year is 62, which took place in 1992!



DID YOU KNOW...?

Did you know that Warren County Emergency Management Agency is available to assist and review emergency plans for other county departments, jurisdictions, schools, and other community organizations / businesses? Warren County EMA has helped a variety of organizations bolster their emergency preparedness by reviewing plans, giving feedback, and giving guidance on what should be included or considered. These emergency plans have included school reunification plans, summer camp severe weather response plans, county department continuity of operations plans, tier II facility all hazards plans, and more. If your organization would like some assistance, feedback or guidance on its emergency plans, reach out to wcema@wcoh.net

National Days to Observe in June:



1st Black Bear / Game Show / Say Something Nice Day

2nd Rotisserie Chicken / Rocky Road / Cancer Survivor's Day

3rd Egg / Chocolate Macaroon / Repeat Day

4th Hug Your Cat / Safe / Cheese Day

5th Start Over / Veggie Burger / Gingerbread Day

6th D-Day / Eyewear / Higher Education / Applesauce Cake Day

7th World Caring / Chocolate Ice Cream / Daniel Boone Day

8th Upsy Daisy / Best Friends Day

9th Strawberry Rhubarb Pie / Donald Duck Day

10th Frosted Cookie / Egg Roll / Iced Tea / Ballpoint Pen Day

11th German Chocolate Cake / Corn on the Cob Day

12th Peanut Butter Cookie / Jerky / Loving / Red Rose Day

13th Weed Your Garden / Sewing Machine Day

14th Cucumber Day / Movie Night / Pop Goes the Weasel / Flag Day

15th Nature Photography / Smile Power Day

16th Fudge / Father's Day

17th Mascot / Eat Your Vegetables / Root Beer Day

18th Wanna Get Away / Splurge / Go Fishing Day

19th Juneteenth / Watch / Garfield the Cat Day

20th Summer Begins / American Eagle / Ice Cream Soda / Vanilla Milkshake Day

21st Smoothie / Take Your Dog to Work / Selfie Day

22nd Kissing / Onion Rings / Chocolate Éclair Day

23rd Detroit Style Pizza / Hydration / Pecan Sandies / Pink Day

24th Patch / Take Back Lunch Break / Pralines Day

25th Strawberry Parfait / Catfish Day

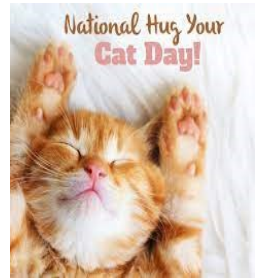
26th Barcode / Coconut / Chocolate Pudding Day

27th Sunglasses / Ice Cream Cake / Orange Blossom Day

28th Logistics / Insurance Awareness / Paul Bunyan Day

29th Almond Buttercrunch / Waffle Iron / Camera Day

30th Social Media / Meteor Watch Day

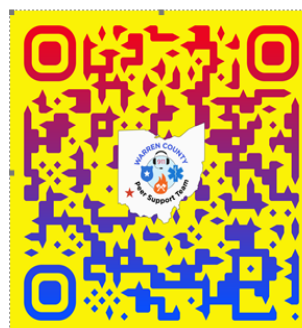


April 911 Dispatch Stats

	County	Franklin	Lebanon	Busiest Day of The Week	Busiest Time of The Day
Total 911 Calls Received	4,600	480	593	County Mondays 747 calls	County 4:00 pm
Total 911 Calls Year To Date	17,428	1,957	2,195	Franklin Tuesdays 87 calls	Franklin 9:00 pm
Percentage of 911 Calls Answered Under 10 Seconds	97.17 %	96.88 %	95.28 %	Lebanon Mondays 124 calls	Lebanon 2:00 pm



The Warren County Peer Support Team can be reached through Warren County Communications Center at 513-695-2525. Just ask for Bob Moertle to be paged and he will call you back. You can also access the team simply by clicking on the QR code. Not only can you access the team, there is also peer support information. You're request doesn't have to be for a big event that just occurred. You never know when something can trigger a past experience. The team or just a member of the team is available any time someone needs to talk.



The team trains regularly and if anyone in your department is interested in joining, please reach out.



Warren County Emergency Services

520 Justice Dr
Lebanon, OH 45036
(513) 695-1315

Stay connected with us by:

Website: www.co.warren.oh.us/emergencyservices

Facebook: [@WCOHEMA](https://www.facebook.com/WCOHEMA)

Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

Newsletter Editor: Melissa Bour & Sherri Holliday

Email: Sherri.holliday@wcoh.net



TOUCH-A-TRUCK

Balloon Art



Helicopter Landing



K9 & Fire Department Demonstrations

JUNE 15TH • 10AM-1PM



Food Trucks

FELLOWSHIP BAPTIST CHURCH
247 E US HWY 22&3





Sergeant Brian Dulle EOW 05-10-2011

Sergeant Brian Dulle

5K

12th Annual

WALK RUN

See you in person or choose to be virtual!

Virtual Sept 22—Sept 28, 2024

In Person Sept. 22, 2024

8:22 a.m.

**Warren Co Sheriff's Office
822 Memorial Drive
Lebanon, Ohio 45036**

Register online at:

GetMeRegistered.COM/SgtBrianDulle5K

All proceeds help fund the "Brian Dulle Memorial Award" for outstanding cadets at the Butler Tech Peace Officer Academy & Police Unity Tour

COST

Bailmaker Sponsor	\$500
Shirt Sponsors:	\$82.20
Adult Registration:	\$18.22
Children under 12:	\$8.22

(Must be accompanied by an adult)

Registration includes a T-shirt and medal
Any team of 10 that registers together will get their team name on the back of the shirt .

REGISTRATION DEADLINE 8/22/2024

To be guaranteed a T-shirt.

FAMILY FRIENDLY!

Strollers, wagons and pups welcome!

The walk starts at Brian's memorial at the Warren County Sheriff's Office 822 Memorial Drive, ends at Brian's headstone at Lebanon Cemetery and then back to the Sheriff's Office where you can reward yourself with ice cream.

For more information:

E-Mail: SgtBrianDulle5K@YaHoo.com

On Facebook! [SgtBrianDulleMemorial](#)